

IRFAN ALAM

Head Of IT

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SUMMARY

Dynamic and results-oriented Head of IT with over 15 years of progressive experience in managing IT infrastructure, systems, and teams. Proven track record of driving efficiency, implementing innovative solutions, and delivering exceptional results in fast-paced environments. Seeking to leverage expertise in IT leadership and technical proficiency to contribute to the success of a forward-thinking organization.

EXPERIENCE

Head of IT 01/2024 - Present
Al Habib Asset Management Limited Karachi

- Lead the IT department, overseeing all aspects of IT infrastructure, systems, and operations.
- Spearhead strategic initiatives to optimize IT processes, improve efficiency, and enhance cybersecurity measures.
- Manage a team of IT professionals, providing guidance, mentorship, and performance evaluations.
- Collaborate with senior management to align IT strategies with business objectives and drive organizational growth.
- Ensure compliance with regulatory requirements, industry standards, and best practices.
- Implement and maintain disaster recovery and business continuity plans to minimize downtime and mitigate risks.

Group Head of IT Infrastructure & Operations 12/2022 - 12/2023
TPL Corp Ltd Karachi

- Directed the IT infrastructure for a group of 10 companies, overseeing network, systems, and security operations.
- Led a team of IT professionals, providing technical guidance and support for infrastructure projects and operations.
- Implemented virtualization solutions using VMware, ensuring optimal resource utilization and scalability.
- Managed security solutions including Symantec Antivirus, and Fortigate to protect against cyber threats.
- Orchestrated backup and recovery strategies using BackupExec and NetBackup to safeguard critical data.

SAVP - Head of IT Infrastructure 12/2012 - 11/2022
MCB Arif Habib Savings and Investments Ltd Karachi

- Led a team of IT professionals, providing leadership, guidance, and technical expertise.
- Implemented and maintained VMware, Microsoft Windows Servers, MS Exchange Servers, McAfee EPO, MVISION solutions and Fortigate.
- Ensured high availability of services by managing domain controllers, Veeam backup, and web hosting platforms.
- Collaborated with stakeholders to assess IT needs, develop strategic plans, and implement technology solutions.



STRENGTHS

- Strong leadership and team management skills.
- Excellent communication and interpersonal abilities.
- Strategic planning and project management expertise.
- Problem-solving and decision-making capabilities.

EXPERTISE IN

VMware, McAfee EPO, BackupExec, NetBackup, Terminal Server, Microsoft Windows Servers, MS Exchange Server, Symantec Antivirus, Veeam Backup, IIS, Web Hosting, Domain DNS, CWP Control Panel, CentOS, Red Hat, Ubuntu.

LANGUAGES

ENGLISH Intermediate

CERTIFIED IN

- VMware Certified Professional (VCP)
- Cisco Certified Network Associate (CCNA)
- Fortinet Certified Network Associate (FCNA) 4, 5
- Microsoft 365 Certified
- McAfee Certified

EXPERIENCE

Network and System Administrator 01/2012 - 12/2012
[Avanza Solutions](#) Karachi

- Provided network and system administration support for a software solutions company.
- Managed network infrastructure, server systems, and security measures.
- Implemented IT policies and procedures to ensure operational efficiency and security compliance.

Internship to OG -II 06/2008 - 12/2012
[MCB ASSET MANAGEMENT LTD.](#) Location

- Gained valuable experience in various aspects of IT operations and support.

EDUCATION

MASTER'S OF COMPUTER SCIENCE. 2021 - 2022
[MUHAMMAD ALI JINNAH UNIVERSITY, KARACHI.](#)

SELF TRAININGS:

[Veritas Backup Exec](#)

[McAfee](#)

[CWP Controll Panel, CPANEL](#)

[Oracle Red Hat](#)

[DEVOPS](#)

TRAININGS

VMWARE VCP
DCV FCNA 1 TO 4

LINKEDIN PROFILE

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